

1. Update on Network rail - Sheerness Rank

Following the complaint regarding Network Rail parking in the Taxi rank we have now heard back from them.

They have informed us that they are not in a position to inform us when they have works planned. However they have asked if you find that there are a lot of Network Rail vehicles parking in the taxi rank during any works then you provide the licensing team with photos of the vehicles (including the number plates) and we will forward them on.

2. Parking on double yellow lines

Despite mentioning on a number of occasions previously, we are finding that licensed vehicles continue to be left unattended on double yellow lines. Please note that this offence carries 6-9 Swale penalty points.

3. Dress Code

Again, despite numerous newsletters and advice, drivers are still wearing blue jeans and tracksuit bottoms. This too is something for which you can be issued with penalty points. Please familiarise yourself with the relevant Appendix to the current Taxi policy

<https://www.swale.gov.uk/assets/Licensing/Taxis/Downloads/Appendix-J-Drivers-Code-of-Good-Conduct.pdf>. If you do not have access to a computer the entire Taxi policy is available for viewing at the reception Swale House, East Street, Sittingbourne, Kent ME10 3HT.

4. Defective Tyres

The Licensing team would advise all drivers once more to check all the tyres of the licensed vehicle before they start their shift.

If your vehicle is found with a defective tyre, it is an automatic suspension of the vehicle and penalty points for the driver.

5. Leslie Smith Drive Taxi Rank, Faversham

The Licensing Section has now confirmed that this rank is still operational as a Taxi Rank. Drivers should not leave their vehicles unattended on this rank at any time.

Kind regards, Licensing Team
taxis@swale.gov.uk